

■ **Management Manual**

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### 1.1.2. Corporate Policy on Quality Management, Environmental Protection and Energy Efficiency as well as Compliance with Legal Regulations (*Issue: May 2023*)

#### **Quality, Environmental and Energy Policy as Part of the Corporate Strategy**

The quality, environmental and energy policy (hereinafter "corporate policy") are essential elements of the corporate strategy of the Lumberg-Group. The principles and objectives of the corporate policy are defined by the management, for which it is responsible, documented and communicated both internally and externally. They are coordinated with all other corporate principles and corporate goals.

#### **Integrative Approach and CPI**

Lumberg operates a quality, environmental and energy management system that is integrated into operational activities. This ensures a continuous process improvement for quality, environmental protection and energy consumption. The quality, environmental protection and energy targets are regularly reviewed and updated.

#### **Mission Statement**

An essential guiding principle of our company policy is to ensure the image of our company as a manufacturer of long-lasting, high-quality products, using ecologically justifiable materials and production processes, taking into account a resource-saving use.

#### **Quality Policy: Principles and Objectives**

The overriding principle of our quality policy is to meet the demands placed by our customers on the quality and reliability of our products and services. We want to distinguish ourselves in the market by consistently high, long-lasting product quality and by equally high quality of all our services, from the first contact with customers to their support after delivery of our products. When defining the quality requirements for our products and services, we always advise our customers in a spirit of partnership and to the best of our knowledge and ability.

The highest objective of our quality policy is thus the achievement of the highest customer satisfaction. It is the declared aim of our company to manufacture high-quality products which are as far as possible environmentally compatible and which meet the requirements and expectations of our customers. To this end, we use state-of-the-art processes, methods and production facilities.

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**Compliance with Legal Regulations Environmental Protection, Product Safety and Accident Prevention.**

Compliance with all legal and administrative requirements at European, federal, state and local level is a matter of course for Lumberg, and the company strives to remain well below legal limits. All relevant technical regulations (e.g. DIN) and other accident prevention regulations are observed even in the preliminary stages of product development and design. It is a principle of our quality concept that all relevant product areas have current GS marks (tested safety). In addition, we have our products tested with regard to minimum pollutant emissions.

**Compliance with Foreign Trade Legislation**

Compliance with the provisions of foreign trade law, which regulates, among other things, the cross-border transfer of goods (merchandise, software, technology) and the provision of technical support at home and abroad, is essential for us. Through responsible action on the part of our managers and employees, we support international efforts to prevent the proliferation of chemical, biological and nuclear weapons and the uncontrolled transfer of armaments, and to combat international terrorism. Compliance with human rights in relation to both internal and external business processes is indispensable for us.

**Environmental Policy: Principle and Objectives**

Lumberg considers it an important corporate principle to use the natural resources of the environment responsibly. At Lumberg, one of the main objectives of our environmental policy is to minimize the environmental impact at our site and to offer our customers products that are manufactured in an environmentally friendly manner as far as possible. By a commitment to the natural environment, we mean

- the protection of the environment, our employees and our customers by avoiding harmful influences in the manufacture, use and disposal of our products,
- an avoidance or minimization of emissions and waste,
- a minimum use of the natural resources water, soil and air,
- an economical use of materials in all areas of production,
- a special longevity of our products,
- an environmentally oriented selection of materials and a recycling-friendly design of our products.

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**Energy Policy: Principle and Objectives**

Environmental protection and the associated economical use of energy have been an integral part of corporate management for many years. With the energy management system according to DIN EN ISO 50001, the prerequisites are continuously created to consciously control energy consumption and to continuously improve energy-related performance. This is achieved by

- the optimization of energy supply and generation,
- the consideration of the energy efficiency of production facilities in procurement,
- the economical use of energy in all manufacturing areas,
- the reduction of CO<sub>2</sub> emissions.

**Responsibility and Qualification of all Employees**

The corporate policy of the Lumberg Group, with its principles and objectives, is accessible to all employees and is binding and obligatory within the scope of their responsibilities. Each of our employees has quality-relevant tasks and functions in his or her area of work, which are defined in corresponding process descriptions and work instructions. By means of a structure and process organization adapted to the requirements as well as clear interface descriptions, we support our employees and avoid possible errors and waste of resources already in the development phase. In addition, all employees are obligated to immediately report errors in the process or environmental pollution to their direct supervisor. We promote environmental and energy awareness and action in all areas by training and raising the awareness of all employees with regard to direct and indirect environmental impacts and energy consumption.

**Certification**

Certification of our management systems according to the requirements of DIN EN ISO 9001, IATF 16949, DIN EN ISO 14001 and DIN EN ISO 50001 documents the efficiency of our quality standards, environmental protection measures and energy-related performance.